

System Requirements

Web: www.lexiacore5.com

Operating Systems and Browsers

Mac

- macOS 10.15 or higher
- Chrome 85 or higher, Safari 13.1 or higher, Edge 87 or higher, Firefox 74 or higher

PC

- Windows 10 or higher
- Chrome 85 or higher, Edge 87 or higher, Firefox 74 or higher

Chromebook (including Touchscreen)

- Chrome OS

For all browsers and platforms

- Headsets (recommended)
- 1024x768 screen resolution (recommended)
- 4 GB RAM (recommended), 2 GB (minimum)
- WebGL and Javascript must be enabled
- Persistent Internet connection (required)
- Bandwidth: A typical student consumes 10MB of bandwidth per 5-min block (average rate ~0.4 Mbps). A classroom of 25 students consumes 750MB of bandwidth per 30-min session (average rate ~3.33 Mbps). Bandwidth need is typically higher just after students log in and decreases after a few minutes of use. A 15MB download occurs upon logging into the Core5 application.

iPad

- iOS 12 or higher
- iPad (5th generation) or newer, iPad mini 3 or newer, iPad Air (all models), iPad Pro (all models)
- 1.9 GB for app (3.8 GB storage space for download)

Android

- Android 7.1.1 or higher
- Samsung A7, Samsung S6Lite, Samsung S5e, Samsung S4, Samsung S7, Samsung Tab A, Samsung Active2
- Setting the default browser to Chrome is recommended

Amazon Fire

- Fire OS 7 or higher
- Fire 7 (2019, 9th Gen), Fire HD 10 (2019, 9th Gen)
- Setting the default browser to Silk is recommended

myLexia.com (the educator website)

Chrome 85 or higher, Edge 81 or higher, Firefox 74 or higher, Safari 13.1 or higher, Safari on iPadOS 13.1 or higher

myLexia App for iOS

- iPhone, iPad, and iPod Touch with iOS 12.0 or higher
- iPad with iPadOS 12.0 or higher
- Apple Watch with watchOS 6.0 or higher

List of Trusted Sites—Allow Access

https://*.mylexia.com

<http://www.lexiacore5.com>

[.salesforceliveagent.com](https://salesforceliveagent.com) (required only to use myLexia Support Chat)

Note: Thin clients, Citrix, Terminal Services/Remote Desktop, virtual machines, and other remote access or PC-sharing systems are not supported.